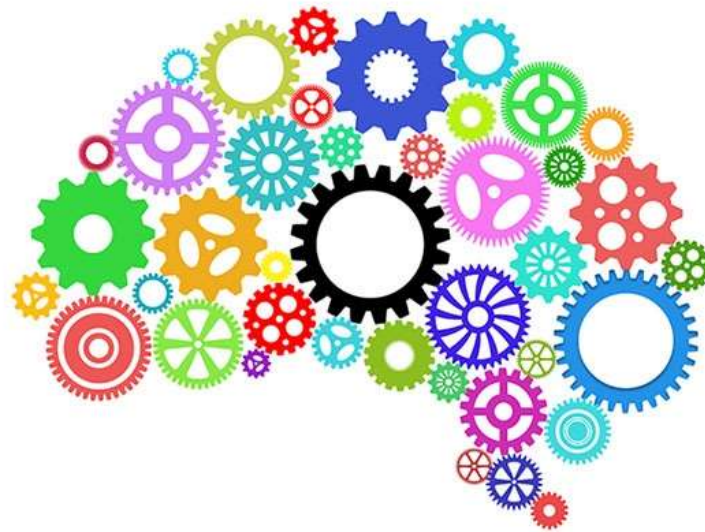


Emotional Intelligence in Leadership and Management



"Emotional Intelligence is a way of recognising, understanding and choosing how we think, feel and act. It shapes our interactions with others and our understanding of ourselves. It defines how and what we learn; it determines the majority of our daily actions. Research suggests it is responsible for as much as 80 percent of the "success" in our lives". J. Freedman

Instil Webinar

CPD Hours: 1

Date:
Friday 20 Oct 2017

Time:
11:00am – 12:00pm

Cost:
\$110.00 incl. GST



Instil
Engaging bright minds

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Webinar – Emotional Intelligence in Leadership and Management

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You may have heard the saying "Culture Eats Strategy for Breakfast", which may be true to a degree, however both are important. The development of a business strategy takes quite a bit of IQ, however the implementation of the business strategy requires strong leadership and management skills that are underpinned by key emotional intelligence competencies.

The webinar will cover:

- Exploring the key Emotional Intelligence composite areas that influence and contribute Leadership and Management effectiveness.
- Exploring how Emotional Intelligence can be measured, reported and utilised.
- Gaining an insight into which Emotional Intelligence composite areas are indicative of Leadership and Management potential.
- Gaining an understanding of the Emotional Intelligence composite areas that can act as a derailer for leaders and managers.



Webinar – Emotional Intelligence in Leadership and Management

Who is this for?

This webinar targets Team Leaders – irrespective of their level in the organisation, Operational Managers, Member Service folk, or indeed anyone else interested in better understanding EI at work, and how it can lead to better communication and decision making.

On registration, you will receive a confirmation email with instructions on how to join the webinar.

Date: Friday 20 October 2017

Time: 11:00am – 12:00pm AEST

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Webinar – Emotional Intelligence in Leadership and Management

Our presenter – Scott Dargan



Scott has had over 25 years experience in the corporate world, primarily in banking and finance.

He has also been operating as a management consultant, speaker and facilitator in the corporate, government and community environments for the last seven years.

Scott has practical experience in Strategy Development, Frontline Sales and Service, Sales and Service Management, Operational and Risk Management, Change Management, Contact Centre Management, and Recruitment and Cultural change.

Scott is also MBA qualified in the fields of People, Organisational and Change Management.

In addition Scott brings significant facilitation experience in a dedicated Cultural Transformation environment with a proven track record in developing high performance environments through increasing the use of emotional intelligence to increase staff engagement, individual and team effectiveness, and overall productivity.