



# Webinar

## Staying ahead of payment trends

Thursday 30 November 2017

CPD Hours: 1





## Webinar: Staying ahead of payment trends

*“The Australian payments system is evolving. The [Reserve] Bank's 2016 Consumer Payments Survey showed that consumers are continuing to shift away from paper-based payment methods towards electronic means of payment, particularly cards. It would not be surprising if these trends continue, as electronic payment methods are increasingly adopted and new payment methods emerge. For instance, the New Payments Platform (NPP)...may provide additional convenient electronic alternatives to cheques, and also to cash in some circumstances (e.g. person-to-person payments)...Although a smaller share of consumer payments are being made in cash than in the past, the 2016 survey indicated that cash remains an important part of the economy and payments system...”*

*Mary-Alice Doyle, Chay Fisher, Ed Tellez and Anirudh Yadav - RBA*

It is an exciting time for payments in Australia, as the market prepares for the full launch of the NPP.

This webinar will cover the ongoing trends in this space, with a focus on what mutual institutions need to know. Stay up to date on this shifting market, and join us to hear about:

- How Australians are spending their money.
- The latest developments in payment products.
- Where we are with the NPP.
- Forecasts on trends in the payments market.



## Webinar: Staying ahead of payment trends

### Who is this webinar for?

- Executives, Senior Managers and Emerging Leaders
- Mutual ADI Directors
- Anyone with an interest to better understand emerging trends in the domestic payments system

**On registration**, you will receive a confirmation email with instructions on how to join the webinar.

**Date:** Thursday 30 November 2017

**Time:** 11:00am – 12:00pm AEDT

**Cost:** \$110.00 incl. of GST per person. Please note that additional staff can register from the same institution for a cost of \$55.00 per person incl. GST.





# Webinar: Staying ahead of payment trends

**Our presenter – Chris Mason**  
Researcher – **Next Level Research**



## Chris's Background and Experience:

- Five years as a researcher in retail banking, providing both bespoke research and regular reports to a diverse range of customer-owned ADIs in support of their advocacy and strategic decision making.
- Research on a wide range of topics within retail banking, including P2P lending, economic forecasts, Gen Y engagement, and channel strategy.
- Analysis work in support of advocacy on behalf of customer owned ADIs, submitted to the scrutiny of APRA, the media, and Australian politicians.

**Next Level Research** provides tailored research and analysis to Australian cooperatives, helping these institutions achieve their long term goal of providing sustainable value to their members.

To discuss research options, contact Chris:

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